

Lightbulb Qtr 3 2022/2023 Performance Dashboard

Chart 1: DFG Completion Times YTD by No of Weeks

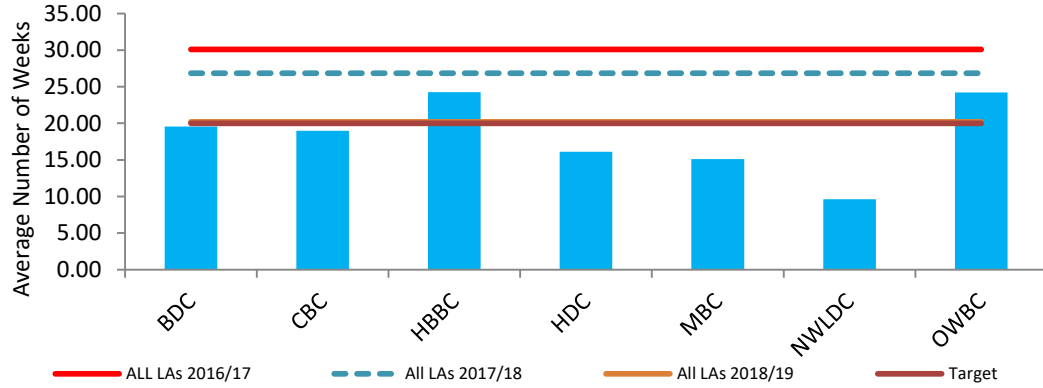


Chart 2: No of DFG's Completed by Cost by District YTD

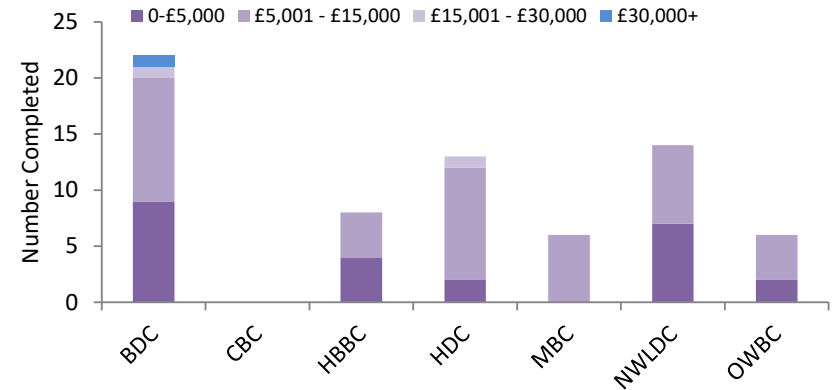


Chart 3: DFG Dropout % Over Time

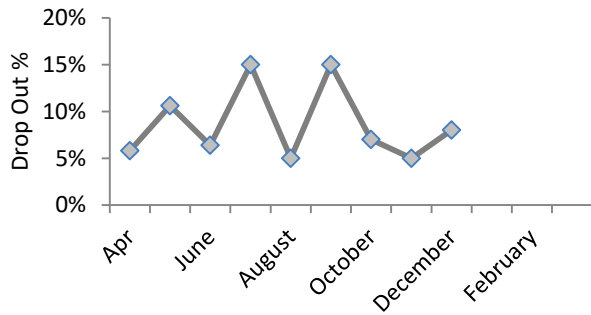


Chart 4: Reason for Dropout by QTR

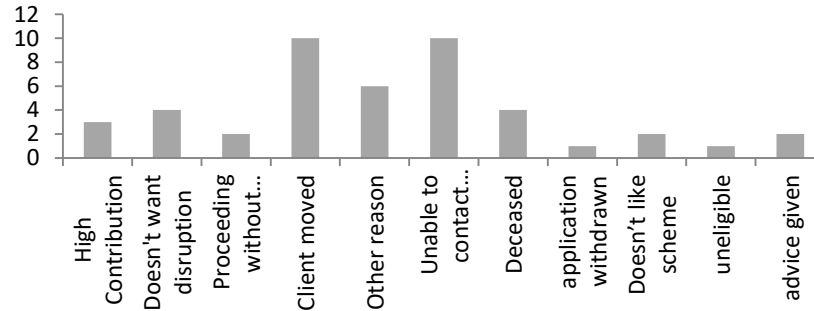


Chart 5: Customer feedback from scores on

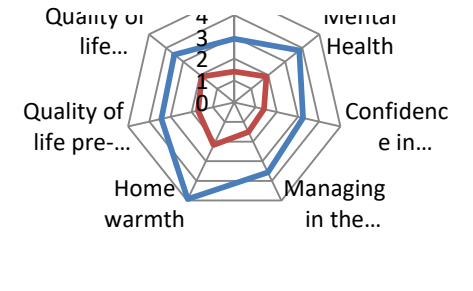


Chart 6: Customer Feedback

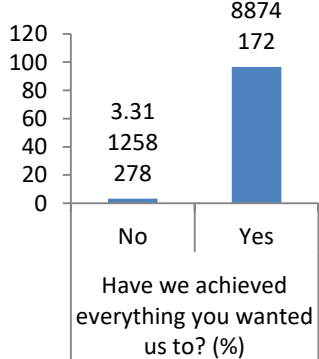


Chart 7: End to End Times - No of Weeks

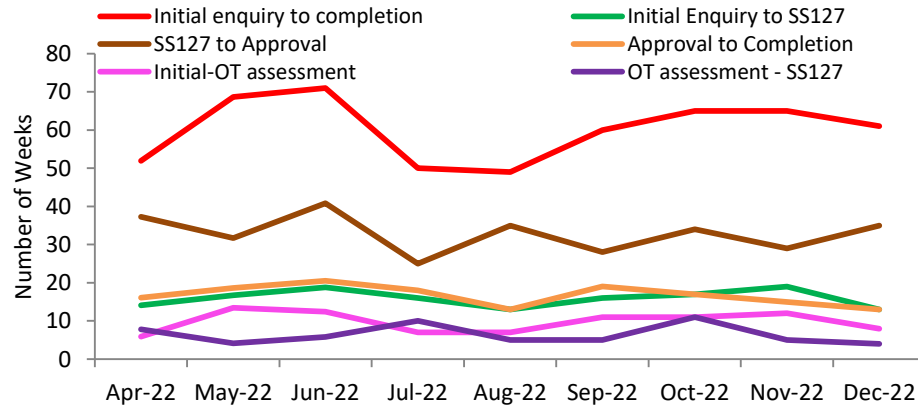


Chart 8: Total Value of DFGs paid in 21/22 by District YTD

